



April 11, 2018

Aerodynamics, Inc., d/b/a SkyValue Airways
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Re: 2018 Tarmac Delay Contingency Plan

Tarmac Delay Contingency Plan

Purpose and Applicability

The purpose of this plan is to mitigate passenger hardship during lengthy tarmac delays and bolster Aerodynamics Incorporated (ADI) service to its passengers.

Definitions

Tarmac delay

Means the holding of an aircraft on the ground either before taking off or after landing with no opportunity for its passengers to deplane.

Procedures

ADI shall coordinate this plan with airport authorities and terminal facility operators, US Customs and Border Protection, and the Transportation Security Administration at each airport that the carrier serves, as well as its regular diversion airports.

ADI shall provide the following in the case of delays:

- Adequate food and potable water no later than two hours after the aircraft leaves the gate or touches down if the aircraft remains on the tarmac, unless the pilot-in-command determines that safety or security considerations preclude such service;
- Operable lavatory facilities, as well as adequate medical attention if needed, while the aircraft remains on the tarmac;
- The crew will ensure a comfortable cabin temperature during the delay using the onboard environmental system and if this fails, will notify ATC that the aircraft must return to the gate or another disembarkation point elsewhere in order to deplane passengers;
- Notifications regarding the status of the delay every 30 minutes while the aircraft is delayed, including the reasons for the tarmac delay, if known;
- Notification of the delay beginning 30 minutes after the scheduled or revised departure time and every 30 minutes thereafter that they have the opportunity to deplane from an aircraft that is at the gate or another disembarkation area with the door open if the opportunity to deplane actually exists;
- Sufficient resources to implement the plan.

ADI shall not allow an aircraft to remain on the tarmac for more than three hours (four hours for international flights) before allowing passengers to deplane unless:

- The pilot-in-command determines there is a safety-related or security-related reason (e.g. weather, a directive from an appropriate government agency) why the aircraft cannot leave its



position on the tarmac to deplane passengers; or

- Air traffic control advises the pilot-in-command that returning to the gate or another disembarkation point elsewhere in order to deplane passengers would significantly disrupt airport operations.
- ADI will share facilities and make gates available at airports in an emergency. ADI will also work with airport officials and, if necessary, other airlines to share or acquire equipment such as portable stairs, buses, vans, or other means by which customers may deplane and be safely escorted to a terminal or other reasonable facility.

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